

## EXHIBIT D- CLINIC METRICS 2024 AND 2025

<b>Occupational Health Metrics</b>	
<b>Oct 2024 - Sept 2025</b>	<b>FYTD</b>
Total Number of Patients Seen	1,094
Hearing Conservation Surveillance	491
Preplacement Evaluation Initial	248
Police Surveillance	182
Revisits for W/C	155
Initial Visits for W/C	88
Job Function Testing	1
Preplacement Evaluation F/U	5
Duty Status Evaluation	4
Post Exposure Testing	2
RTW Evaluation F/U (Occ)	2
RTW Evaluation Initial (Occ)	2
Firefighters Surveillance	82
FY 24 Firefighter Annual Physicals- Performed every other year	59

<b>Occupational Health Diagnosis Codes</b>	
<b>Diagnosis Category</b>	<b>Visits</b>
Routine Medical Exam	484
Health Service Exam	465
Early Detection Screening	266
Strains/Sprains	70
Injuries to the wrist, hand and fingers	28
Injury to head	22
Injury/Illness/Eposure F/UP	17
Musculoskeletal Pain	15
Injury/Illness/Eposure Initial	14
Injury to thorax	13
Low back pain, unspecified	11
Other Specific Health Care	10
Injuries to the ankle and foot	9
Exposure to animate mechanical forces	7
Low Back Pain	7
Contact with Infectious Disease	6
Injuries to the elbow and forearm	6
Neck Pain	6
Hypercholesterolemia	5
Back Pain	4
Effects of foreign body entering through natural orifice	4
Immunization	4
Injuries to knee and lower leg	4
Skin Disorder	4
Car occupant injured in transport accident	3
Hearing Loss	3
Injuries to the hip and thigh	3
Left testicular pain	3

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Other and unspecified effects of external causes	3
Sleep Disorder	3
Abnormal Diagnostic Findings	2
Abnormalities of heart beat	2
Chest Pain	2
Enthesopathies	2
Injury to abdomen, lower back and pelvic region	2
Pain in throat and chest	2
Pedestrian injured in transport accident	2
Slipping, tripping, stumbling and falls	2
Supraventricular tachycardia, unspecified	2
Abdominal Pain	1
Abnormal Blood Findings	1
Administrative Exam	1
Bursitis	1
Diabetes	1
Encounter for immunization safety counseling	1
Exposure to electric current, radiation and extreme ambient air temperature and pressure	1
Exposure to inanimate mechanical forces	1
Eye Disorder	1
Foreign body sensation, bilateral eyes	1
Hypertension	1
Metabolic Disorder	1
Mononeuropathies of Upper limb	1
Musculoskeletal Disorder	1
Osteoarthritis	1
Other Heart Disease	1
Otitis Media	1
Plantar Fasciitis	1
Rotator Cuff	1
Syncope and collapse	1
Tendinitis	1

Primary Care Metrics	
Oct 2024 - Sept 2025	FYTD
Visits	7,178
Members w/a Visit	1,318
Provider Visits	5,193
Members w/a Provider Visit	1,285

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Primary Care Diagnosis	
Diagnosis DRG	Unique Members
Metabolic disorders (E70-E88)	685
Abnormal findings on examination of blood, without diagnosis (R70-R79)	595
Other nutritional deficiencies (E50-E64)	404
Other diseases of upper respiratory tract (J30-J39)	350
Overweight, obesity and other hyperalimentation (E65-E68)	338
Symptoms and signs involving the circulatory and respiratory systems (R00-R09)	320
Hypertensive diseases (I10-I16)	254
Acute upper respiratory infections (J00-J06)	221
General symptoms and signs (R50-R69)	213
Anxiety, dissociative, stress-related, somatoform and other nonpsychotic mental disorders (F40-F48)	147
Diseases of esophagus, stomach and duodenum (K20-K31)	138
Other joint disorders (M20-M25)	137
Symptoms and signs involving the digestive system and abdomen (R10-R19)	127
Other disorders of the nervous system (G89-G99)	121
Diabetes mellitus (E08-E13)	116
Chronic lower respiratory diseases (J40-J47)	113
Other dorsopathies (M50-M54)	109
Other soft tissue disorders (M70-M79)	101
Disorders of thyroid gland (E00-E07)	100
Episodic and paroxysmal disorders (G40-G47)	89
Other disorders of blood and blood-forming organs (D70-D77)	72
Abnormal findings on diagnostic imaging and in function studies, without diagnosis (R90-R94)	70
Mycoses (B35-B49)	62
Symptoms and signs involving the genitourinary system (R30-R39)	61
Diseases of external ear (H60-H62)	57
Mood [affective] disorders (F30-F39)	55
Noninflammatory disorders of female genital tract (N80-N98)	53
Symptoms and signs involving the skin and subcutaneous tissue (R20-R23)	51
Diseases of male genital organs (N40-N53)	50
Diseases of middle ear and mastoid (H65-H75)	48
Symptoms and signs involving cognition, perception, emotional state and behavior (R40-R46)	46
Dermatitis and eczema (L20-L30)	45
Other diseases of intestines (K55-K64)	44

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Mental and behavioral disorders due to psychoactive substance use (F10-F19)	43
Other diseases of the urinary system (N30-N39)	41
Influenza and pneumonia (J09-J18)	39
Nutritional anemias (D50-D53)	39
Viral infections characterized by skin and mucous membrane lesions (B00-B09)	39
Other disorders of ear (H90-H94)	35
Aplastic and other anemias and other bone marrow failure syndromes (D60-D64)	34
Infections of the skin and subcutaneous tissue (L00-L08)	33
Inflammatory polyarthropathies (M05-M14)	33
Diseases of liver (K70-K77)	32
Disorders of other endocrine glands (E20-E35)	31
Disorders of muscles (M60-M63)	30
COVID 19 (U07)	29
Disorders of skin appendages (L60-L75)	28
Acute kidney failure and chronic kidney disease (N17-N19)	26
Disorders of conjunctiva (H10-H11)	26
Other disorders of the skin and subcutaneous tissue (L80-L99)	22
Abnormal findings on examination of urine, without diagnosis (R80-R82)	21
Injuries to the ankle and foot (S90-S99)	20
Osteoarthritis (M15-M19)	20
Disorders of breast (N60-N65)	19
Injuries to the wrist, hand and fingers (S60-S69)	19
Ischemic heart diseases (I20-I25)	18
Other forms of heart disease (I30-I52)	16
Diseases of oral cavity and salivary glands (K00-K14)	15
Abnormal findings on examination of other body fluids, substances and tissues, without diagnosis (R83-R89)	13
Disorders of bone density and structure (M80-M85)	12
Injuries to the knee and lower leg (S80-S89)	12
Noninfective enteritis and colitis (K50-K52)	12
Other and unspecified effects of external causes (T66-T78)	12
Diseases of arteries, arterioles and capillaries (I70-I79)	11
Infections with a predominantly sexual mode of transmission (A50-A64)	11
Injuries to the abdomen, lower back, lumbar spine, pelvis and external genitals (S30-S39)	11
Abnormal tumor markers (R97)	10
Disorders of eyelid, lacrimal system and orbit (H00-H05)	10
Nerve, nerve root and plexus disorders (G50-G59)	10
Other disorders of glucose regulation and pancreatic internal secretion (E15-E16)	10

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Benign neoplasms, except benign neuroendocrine tumors (D10-D36)	9
Coagulation defects, purpura and other hemorrhagic conditions (D65-D69)	9
Injuries to the shoulder and upper arm (S40-S49)	9
Polyneuropathies and other disorders of the peripheral nervous system (G60-G65)	9
Symptoms and signs involving the nervous and musculoskeletal systems (R25-R29)	9
Bacterial and viral infectious agents (B95-B97)	8
Behavioral and emotional disorders with onset usually occurring in childhood and adolescence (F90-F98)	8
Hemolytic anemias (D55-D59)	8
Other diseases of the digestive system (K90-K95)	8
Papulosquamous disorders (L40-L45)	8
Spondylopathies (M45-M49)	8
Urolithiasis (N20-N23)	8
Behavioral syndromes associated with physiological disturbances and physical factors (F50-F59)	7
Extrapyramidal and movement disorders (G20-G26)	7
Hernia (K40-K46)	7
Other acute lower respiratory infections (J20-J22)	7
Other disorders of eye and adnexa (H55-H57)	7
Urticaria and erythema (L49-L54)	7
Certain disorders involving the immune mechanism (D80-D89)	6
Inflammatory diseases of female pelvic organs (N70-N77)	6
Injuries to the hip and thigh (S70-S79)	6
Injuries to the thorax (S20-S29)	6
Complications of surgical and medical care, not elsewhere classified (T80-T88)	5
Diseases of veins, lymphatic vessels and lymph nodes, not elsewhere classified (I80-I89)	5
Disorders of gallbladder, biliary tract and pancreas (K80-K87)	5
Disorders of synovium and tendon (M65-M67)	5
Other diseases caused by chlamydiae (A70-A74)	5
Other disorders of kidney and ureter (N25-N29)	5
Other viral diseases (B25-B34)	5
Poisoning by, adverse effects of and underdosing of drugs, medicaments and biological substances (T36-T50)	5
Postprocedural endocrine and metabolic complications and disorders, not elsewhere classified (E89)	5
Visual disturbances and blindness (H53-H54)	5
Dentofacial anomalies [including malocclusion] and other disorders of jaw (M26-M27)	4
Diseases of inner ear (H80-H83)	4

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Injuries to the head (S00-S09)	4
Malignant neoplasms of male genital organs (C60-C63)	4
Renal tubulo-interstitial diseases (N10-N16)	4
Symptoms and signs involving speech and voice (R47-R49)	4
Toxic effects of substances chiefly nonmedicinal as to source (T51-T65)	4
Demyelinating diseases of the central nervous system (G35-G37)	3
Injuries to the elbow and forearm (S50-S59)	3
Intestinal infectious diseases (A00-A09)	3
Neoplasms of unspecified behavior (D49)	3
Other osteopathies (M86-M90)	3
Pervasive and specific developmental disorders (F80-F89)	3
Cerebrovascular diseases (I60-I69)	2
Chondropathies (M91-M94)	2
Disorders of choroid and retina (H30-H36)	2
Glaucoma (H40-H42)	2
Injuries to the neck (S10-S19)	2
Malignant neoplasms of breast (C50)	2
Malignant neoplasms of lymphoid, hematopoietic and related tissue (C81-C96)	2
Other and unspecified disorders of the circulatory system (I95-I99)	2
Other diseases of the respiratory system (J96-J99)	2
Other spirochetal diseases (A65-A69)	2
Pulmonary heart disease and diseases of pulmonary circulation (I26-I28)	2
Radiation-related disorders of the skin and subcutaneous tissue (L55-L59)	2
Systemic connective tissue disorders (M30-M36)	2
Acute rheumatic fever (I00-I02)	1
Bullous disorders (L10-L14)	1
Burns and corrosions of external body surface, specified by site (T20-T25)	1
Burns and corrosions of multiple and unspecified body regions (T30-T32)	1
Chromosomal abnormalities, not elsewhere classified (Q90-Q99)	1
Codes for Special Purposes (U08-U85)	1
Congenital malformations and deformations of the musculoskeletal system (Q65-Q79)	1
Congenital malformations of the circulatory system (Q20-Q28)	1
Congenital malformations of the nervous system (Q00-Q07)	1
Congenital malformations of the urinary system (Q60-Q64)	1
Deforming dorsopathies (M40-M43)	1

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Disorders of sclera, cornea, iris and ciliary body (H15-H22)	1
Disorders of vitreous body and globe (H43-H44)	1
Effects of foreign body entering through natural orifice (T15-T19)	1
Helminthiases (B65-B83)	1
Intraoperative and postprocedural complications and disorders of musculoskeletal system, not elsewhere classified (M96)	1
Malignant neoplasms of digestive organs (C15-C26)	1
Malignant neoplasms of respiratory and intrathoracic organs (C30-C39)	1
Maternal care related to the fetus and amniotic cavity and possible delivery problems (O30-O48)	1
Other congenital malformations (Q80-Q89)	1
Other congenital malformations of the digestive system (Q38-Q45)	1
Other diseases of the pleura (J90-J94)	1
Other obstetric conditions, not elsewhere classified (O94-O9A)	1
Tuberculosis (A15-A19)	1

Metrics FY 24 10/1/2023-9/30/2024

Category	Metric
Provider Capacity	93.1 percent
Completed Visits	5,961
Total Unique Members	1243
HRA Count	886
Dispensed Medications	6462
Home Delivered Medications	823
Labs	15130
Diagnosis	15489
No Show	4.6 Percent
NPS	81